Pixomira Privacy Policy

At Pixomira, we respect your privacy. This privacy policy explains how our apps and websites handle your data. Most of our apps are focused on image processing, photo editing, photo management, and slideshow creation.

1. No Collection of Personal Media or Private Content

Pixomira apps do not collect or access your personal content such as photos or videos.

- Your media remains on your device.
- We never transmit or store your media on our servers.
- The only exception is if you choose to share media with us (e.g., via email) for support purposes.

In such cases, any information or media you provide will be used only to help resolve your issue, and never for any other purpose.

2. On-Device Processing and iCloud Sync

All image and video processing occurs locally on your device.

Some apps may allow syncing via Apple's iCloud, which is managed entirely by Apple. Pixomira has no access to your iCloud data or your Apple account.

3. Anonymous Analytics and Crash Reporting

Some Pixomira apps use Google Firebase to collect anonymous usage data and crash reports. This helps us:

- Understand how users interact with the app
- Improve app features and usability
- Identify and fix bugs more efficiently

Important notes:

- The data collected is anonymous and not linked to your identity.
- Pixomira cannot identify individual users through Firebase.
- No personal information (such as name, email, or media content) is included in this data.

If you would like to limit this kind of anonymous data collection in the future, you may contact us at *support@pixomira.com*. While we'll do our best to assist, technical limitations may prevent us from fully disabling analytics on a per-user basis.

4. Pixomira Role (Controller vs. Processor)

In relation to the data collected via our apps:

- Pixomira acts as the Data Controller for any data we collect directly, such as user support emails.
- For anonymous analytics and crash reporting handled by Firebase, Google acts as the Data Processor under our instructions.
- No personally identifiable data is collected or shared with third parties.

5. Legal Basis for Data Processing (GDPR)

For users in the European Union, our legal basis for processing analytics and crash data is legitimate interest. This allows us to improve app stability and user experience while respecting user privacy.

6. Data Retention

We retain user support emails and any attachments for as long as needed to provide assistance and maintain service records.

If you've contacted us in the past and would like us to delete your messages, you may request this at any time by emailing *support@pixomira.com*.

7. Children's Privacy

Pixomira apps are not intended for children under the age of 13. We do not knowingly collect any data from children.

8. Changes to This Privacy Policy

We may update this policy from time to time. Changes will be posted in the app or on our website. Continued use of our apps after any update constitutes your acceptance of the revised policy.

9. Contact Us

If you have any questions about this privacy policy, please contact us at:

support@pixomira.com